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SOUTHERN DISTRICT OF CALIFORNIA

BY: [Signature] DEPUTY

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**UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA**

**TRIPPLE AAA ASSOCIATION FOR
CHILDREN WITH
DEVELOPMENTAL DISABILITIES**

Plaintiffs,

v.

**LAKE PARK PLAZA, L.L.C.;
KHAVANN SANETH d.b.a. GOLD
DONUTS; KHAVANN SANETH;
PORTIFIO SANDOVAL d.b.a. LOS
RANCHEROS MEXICAN FOOD;
PORTOFIO SANDOVAL; And DOES 1
THROUGH 10, Inclusive**

Defendants.

Case No.:
'06 CV 2568 DMS (AJB)
CLASS ACTION

CIVIL COMPLAINT:
DISCRIMINATORY PRACTICES IN
PUBLIC ACCOMMODATIONS
[42 U.S.C. 12182(a) ET. SEQ; CIVIL
CODE 51, 52, 54, 54.1]

DEMAND FOR JURY TRIAL
[F.R.Civ.P. rule 38(b)]

INTRODUCTION

Plaintiffs herein complain, by filing this Civil Complaint in accordance with rule 8 of the Federal Rules of Civil Procedure in the Judicial District of the United States District Court of the Southern District of California, that Defendants have in the past, and presently are, engaging in discriminatory practices against individuals with disabilities, specifically including minorities with

1 disabilities. Plaintiffs allege this civil action and others substantial similar thereto are necessary to
2 compel access compliance because empirical research on the effectiveness of Title III of the
3 Americans with Disabilities Act indicates this Title has failed to achieve full and equal access
4 simply by the executive branch of the Federal Government funding and promoting voluntary
5 compliance efforts. Further, empirical research shows when individuals with disabilities give
6 actual notice of potential access problems to places of public accommodation without a federal
7 civil rights action, the public accommodations do not remove the access barriers. Therefore,
8 Plaintiffs make the following allegations in this federal civil rights action:

9
10 **JURISDICTION AND VENUE**

11 1. The federal jurisdiction of this action is based on the Americans with Disabilities Act, 42
12 United States Code 12101-12102, 12181-12183 and 12201, et seq. Venue in the Judicial District
13 of the United States District Court of the Southern District of California is in accordance with 28
14 U.S.C. § 1391(b) because a substantial part of Plaintiffs' claims arose within the Judicial District of
15 the United States District Court of the Southern District of California.

16 **SUPPLEMENTAL JURISDICTION**

17 2. The Judicial District of the United States District Court of the Southern District of
18 California has supplemental jurisdiction over the state claims as alleged in this Complaint pursuant
19 to 28 U.S.C. § 1367(a). The reason supplemental jurisdiction is proper in this action is because all
20 the causes of action or claims derived from federal law and those arising under state law, as herein
21 alleged, arose from common nucleus of operative facts. The common nucleus of operative facts,
22 include, but are not limited to, the incidents where Plaintiffs were denied full and equal access to
23 Defendants' facilities, goods, and/or services in violation of both federal and state laws when they
24 attempted to enter, use, and/or exit Defendants' facilities as described below within this Complaint.
25 Further, due to this denial of full and equal access, TRIPPLE AAA ASSOCIATION FOR
26 CHILDREN WITH DEVELOPMENTAL DISABILITIES and other persons with disabilities were
27 injured. Based upon the said allegations, the state actions, as stated herein, are so related to the
28 federal actions that they form part of the same case or controversy and the actions would ordinarily

1 be expected to be tried in one judicial proceeding.

2 **NAMED DEFENDANTS AND NAMED PLAINTIFF**

3 3. Defendants are, and, at all times mentioned herein, were, a business or corporation or
4 franchise organized and existing and/or doing business under the laws of the State of California.
5 Plaintiffs are further informed and believe and thereon allege that Defendant LAKE PARK
6 PLAZA, L.L.C. is the owner, operator, and/or lessor of the real property. As to Defendants and the
7 property the public record reveals:

8 Buyer: LAKE PARK PLAZA, L.L.C.

9 Buyer Mailing Address: c/o John Lew; 4870 Valdina Way, San Diego, CA 92124

10 Property Address: 10205 Lake Jennings Park Drive, Lakeside, CA

11 Assessor's Parcel Number: 395-014-16

12 DBA Name(s): KHVANN SANETH d.b.a. GOLD DONUTS; and PORTIFIO SANDOVAL d.b.a.
13 LOS RANCHEROS MEXICAN FOOD

14 Business Address: 10205 Lake Jennings Park Drive, Lakeside, CA

15 Contact Name: KHVAN SANETH; and PORTIFIO SANDOVAL

16 4. The words "Plaintiffs" and "Plaintiff's Member" as used herein specifically include the
17 organization and TRIPPLE AAA ASSOCIATION FOR CHILDREN WITH DEVELOPMENTAL
18 DISABILITIES and persons associated with its Members who accompanied Members to
19 Defendants' facilities. Defendants Does 1 through 10, were at all times relevant herein
20 subsidiaries, employers, employees, agents, of LAKE PARK PLAZA, L.L.C.; KHVANN SANETH
21 d.b.a. GOLD DONUTS; KHVANN SANETH; PORTIFIO SANDOVAL d.b.a. LOS
22 RANCHEROS MEXICAN FOOD; PORTOFIO SANDOVAL. Plaintiffs are ignorant of the true
23 names and capacities of Defendants sued herein as Does 1 through 10, inclusive, and therefore sues
24 these Defendants by such fictitious names. Plaintiffs will pray leave of the court to amend this
25 complaint to allege the true names and capacities of the Does when ascertained.

26 5. Plaintiffs are informed and believe, and thereon allege, that Defendants and each of them
27 herein were, at all times relevant to the action, the owner, lessor, lessee, franchiser, franchisee,
28

1 general partner, limited partner, agent, employee, representing partner, or joint venturer of the
2 remaining Defendants and were acting within the course and scope of that relationship. Plaintiffs
3 are further informed and believe, and thereon allege, that each of the Defendants herein gave
4 consent to, ratified, and/or authorized the acts alleged herein to each of the remaining Defendants.

5 **STATEWIDE CLASS ACTION ALLEGATIONS UNDER FED.R.CIV.P. 23(b) AS TO ALL**
6 **DEFENDANTS**

7 6. Plaintiffs are members of a group within the State of California composed of persons with a
8 wide range of disabilities, limited to persons who use wheelchairs for mobility, who must be able to
9 access retail merchandise establishments, like Defendants' establishments located within the
10 complex known as LAKE PARK PLAZA and at which KHVANN SANETH d.b.a. GOLD
11 DONUTS and PORTIFIO SANDOVAL d.b.a. LOS RANCHEROS MEXICAN FOOD are located.
12 Plaintiffs are precluded from equal access to Defendants' establishments so meaningfully because
13 the establishments, and each of them, fail to provide access for members of the disability
14 community who use a wheelchair for mobility to disabled parking facilities, exterior path of travel
15 facilities, entrance facilities, interior path of travel facilities, and display facilities. The Supreme
16 Court of the United States has held as long as the class representative provides adequate
17 representation for the class' interests, the court has the power to adjudicate the rights and
18 obligations of all class members – even those who would otherwise be beyond the reach of its
19 personal jurisdiction. Phillips Petroleum Co. v. Shutts, 472 US 797 (1985). This case stands for the
20 proposition that minimum contacts are not required with nonresident members of a plaintiff class
21 because, “the burdens placed by a State upon absent class action plaintiff are not of the same order
22 or magnitude as those it places on an absent defendant.” Id. Plaintiffs allege they will insure class
23 members shall receive adequate notice of the proceedings and the opportunity to “opt out,” if
24 required. Defendants have conducted themselves such as to establish a pattern and practice of
25 architectural discrimination. Plaintiffs allege that Defendants have control over each and every
26 facility, establishment, and/or business located within the Defendant Landlords' facilities in which
27 Defendant KHVANN SANETH d.b.a. GOLD DONUTS and PORTIFIO SANDOVAL d.b.a. LOS
28 RANCHEROS MEXICAN FOOD are located. Accordingly, Plaintiffs allege Defendants are

1 responsible for removing architectural barriers at Defendants' facilities and the
2 establishment/business contained therein. For the aforementioned reasons, Plaintiffs allege they are
3 proper class representatives for members of the disability community who use a wheelchair for
4 mobility because the members of the disability community who use a wheelchair for mobility are
5 so numerous that joinder is impracticable due to the fact more than one hundred (100) persons fall
6 within the membership description. Also, the questions of law or fact are so common because the
7 members of the disability community who use a wheelchair for mobility are being denied their civil
8 rights under federal and state laws – that is, each member of the disability community who use a
9 wheelchair for mobility suffered substantially similar violations relating to exterior path of travel
10 facilities, entrance facilities, restrooms, interior path of travel facilities, and display facilities.
11 Further, the claims or defenses of the representative parties are typical – Plaintiffs have the right to
12 access facilities, establishments, and businesses like those within the facility in which Defendants
13 KHVANN SANETH d.b.a. GOLD DONUTS and PORTIFIO SANDOVAL d.b.a. LOS
14 RANCHEROS MEXICAN FOOD are located for many reasons such as the purchase of retail
15 merchandise. Defendants' facilities are open to the general public and Plaintiffs have been denied
16 access because of violations, as outlined above and specifically addressed elsewhere within this
17 Complaint. Additionally, Plaintiffs, as the named representatives, will fairly and adequately
18 represent the interests of the class because Plaintiffs and the members of the disability community
19 in the State of California who use a wheelchair for mobility have suffered substantially similar
20 violations. Finally, a pattern and practice exists on the part of Defendants, and each of them, of
21 architectural discrimination at their public facilities located within the State of California. On
22 information and good faith belief, Plaintiffs thereon allege that Defendants, prior to the passing of
23 the Americans With Disabilities Act in 1992, conceived, commissioned, designed, and
24 implemented among other things, a design for their public facilities, including, but not limited to
25 disabled parking facilities, exterior path of travel facilities, restroom, entrance facilities, interior
26 path of travel facilities, and display facilities, which do not meet the minimal standards outlined
27 under the federal regulations known as the Americans With Disabilities Act Accessibility
28

1 Guidelines ("ADAAG") and state regulations, also known as Title 24 of the California Building
2 Code, and to which non-compliant plan they continue to utilize to the injury of the members of the
3 class. For these reasons and the facts as stated herein, Plaintiffs have the right to maintain this
4 statewide class action pursuant to Fed.R.Civ.P. Rule 23(b).

5 **CONCISE SET OF FACTS**

6 7. In 2006, Plaintiff's Member went to Defendants' KHVANN SANETH d.b.a. GOLD
7 DONUTS and PORTIFIO SANDOVAL d.b.a. LOS RANCHEROS MEXICAN FOOD facilities.
8 As Said Member is unable to walk Plaintiff's Member uses a wheelchair. Plaintiff's Member
9 experienced architectural barriers at the place at which impeded his access. Plaintiff can prove
10 these barriers as Plaintiff conducted a survey of Defendants' facility and Plaintiff's counsel will
11 provide it to competent defense counsel. Plaintiff's Members allege its visually and hearing
12 impaired members desire to go to Defendants' facility but cannot because of lack of auxiliary aids.
13 Plaintiffs specifically allege that Defendants knew, to a substantial certainty, that the architectural
14 barriers precluded wheelchair access. First, Plaintiffs will prove that Defendants had actual
15 knowledge that the architectural barriers precluded wheelchair access - that it would be hard to
16 believe that noncompliance with ADAAG as to accessible entrances could be other than
17 intentional. Second, due to the abundance of ADA information and constant news covers of ADA
18 lawsuits, Defendants had actual knowledge of the ADA and decided deliberately not to remove
19 architectural barriers. Third, Defendants have no plans to remodel. Fourth, it would be hard to
20 believe that Defendants did not have actual knowledge of ADA given all the ADA public
21 awareness campaigns, the abundance of free ADA information and the media's constant ADA
22 coverage. Fifth, a human being acting for the defendants made a conscious decision as to how to
23 proceed given the presence of the architectural barriers. Plaintiffs allege any alternative methods
24 preclude integration of wheelchair patrons, as it requires them to use a second-class entrance. Also,
25 expert testimony will show the facility contained inaccessible features. Plaintiffs allege businesses
26 often state that they have few customers with disabilities. Plaintiffs allege such customers avoid
27 patronizing inaccessible business and are deterred from patronizing such businesses. The courts
28

1 have recognized deterrence-based damage claims under Civil Code 54.3 and 52. Since California
2 courts have held that the California disability access laws manifest an intent on the part of the
3 legislature that they be interpreted in a manner that maximizes incentives for compliance, (see
4 Donald, 266 Cal. Rptr. at 808-11) the courts conclude that application of this canon of construction
5 requires that 54.1 and 51, and their respective damages provisions, 54.3 and 52, be interpreted as
6 extending to claims based on incidents of deterrence. The courts therefore hold that where a
7 plaintiff can prove that violations of applicable California disability access standards deterred her
8 on a particular occasion from attempting to attend a place of public accommodation, that plaintiff
9 states a claim for relief under California Civil Code 54.1 and 51 and, in particular, for damages,
10 under 54.3 and 52. Plaintiffs allege people with disabilities still face systemic discrimination each
11 and every day. One of the most debilitating forms of discrimination is segregation imposed by
12 others. Discrimination also includes exclusion, or denial of benefits, services, or other
13 opportunities that are as effective and meaningful as those provided to others. Discrimination
14 results from actions or inactions that discriminate by effect as well as by intent or design.
15 Discrimination also includes harms resulting from the construction of transportation, architectural,
16 and communication barriers and the adoption or application of standards and criteria and practices
17 and procedures based on thoughtlessness or indifference-of benign neglect. Discrimination also
18 includes harms affecting individuals with a history of disability, and those regarded by others as
19 having a disability as well as persons associated with such individuals that are based on false
20 presumptions, generalizations, misperceptions, patronizing attitudes, ignorance, irrational fears, and
21 pernicious mythologies. Discrimination also includes the effects a person's disability may have on
22 others. The ADA aim is: (1) To provide a clear and comprehensive national mandate for the
23 elimination of discrimination against individuals with disabilities; [and] (2) to provide clear, strong,
24 consistent, enforceable standards addressing discrimination against individuals with disabilities.
25 (42 U.S.C. § 12101(b)(1), (2) (Supp. II 1990)) Plaintiffs allege the legislative history of the Act,
26 which reflects congressional, concerns over the deleterious effects of discrimination against people
27 with disabilities. As a result, Congress incorporated within Title II of the ADA the remedial
28

1 provision in Section 504 of the Rehabilitation Act of 1973. (As amended 29 U.S.C. § 794a)(42
2 U.S.C. § 12133)(See *Smith v. Barton*, 914 F.2d 1330, 1336 (9th Cir. 1990), cert. denied, 111 S.Ct.
3 2825 (1991)) Much has been written recently about the ADA and its mechanisms of enforcement.
4 (See e.g., *Doran v. Del Taco, Inc.*, --- F.Supp.2d ---- (C.D. Cal. June 9, 2005); Molski, 347
5 F.Supp.2d at 862-63; *Parr v. L & L Drive-Inn Restaurant*, 96 F.Supp.2d 1065, 1070-71
6 (D.Haw.2000)) For purposes of this suit, it is sufficient to note that the statute creates a private
7 right of action through which a litigant may seek injunctive relief as well as attorneys' fees and
8 costs. (42 U.S.C. § 2188(a)) Plaintiffs allege that it cannot be said that because an attorney has
9 chosen to specialize in an area, which provides statutory attorneys fees his practice is necessarily
10 suspect. Class actions, antitrust, and consumer protection statutes are just some of the examples
11 where the legislature has made a determination that society will benefit from private attorneys
12 general. The ADA is but another example. Plaintiff TRIPPLE AAA ASSOCIATION FOR
13 CHILDREN WITH DEVELOPMENTAL DISABILITIES is an organization that advocates on the
14 behalf of children and others with disabilities specifically including adults who use wheelchairs
15 when their civil rights and liberties have been violated. Plaintiff's Member visited the places in
16 2006 and plans on returning to the places and he encountered architectural barriers there.
17 Association standing requires that (1) its members would otherwise have standing to sue in their
18 own right, (2) the interests the association seeks to protect are germane to the organization's
19 purpose and (3) neither the claim asserted nor the relief requested requires the participation of
20 individual members. *Hunt v. Washington Apple Advertising Commission*, 432 U.S. 333, 343;
21 *Greater Los Angeles Council On Deafness, Inc. v. Baldrige*, 827 F.2d 1353, 1358 (9th Cir. 1987).
22 Plaintiffs have standing to bring this action. Plaintiff Association has at least four members who
23 use wheelchairs as they cannot walk at all. The purpose of the Association is to fight to remove
24 access and architectural barriers.

25
26 8. Plaintiff's Member has a physical impairment and due to this impairment he has learned to
27 successfully operate a wheelchair. Plaintiff's Member and Plaintiff(s) has physical impairments
28 because her conditions affect one or more of the following body systems: neurological,

1 musculoskeletal, special sense organs, and/or cardiovascular. Further, Plaintiff's Member and
2 Plaintiff(s) said physical impairments substantially limits one or more of the following major life
3 activities: walking. In addition, Plaintiff's Member and Plaintiff(s) cannot perform one or more of
4 the said major life activities in the manner, speed, and duration when compared to the average
5 person. Moreover, Plaintiff's Member and Plaintiff(s) has a history of or has been classified as
6 having a physical impairment as required by 42 U.S.C. § 12102(2)(A).

7 9. Plaintiff's Members expressly intend to patronize the establishments and the property that is
8 the subject of this Complaint in the immediate future.

9 10. When Plaintiff's Member researched Defendants' facilities, he discovered he would be
10 unable to use the public accommodations' at Defendants' business establishments because they
11 failed to comply with ADA Access Guidelines For Buildings and Facilities (hereafter referred to as
12 "ADAAG") and/or California's Title 24 Building Code Requirements as specified herein.

13 Defendants failed to remove access barriers within the parking, seating and counter public
14 accommodations of Defendants' establishments. Plaintiff's Member was deterred from patronizing
15 the facilities because he experienced difficulty using the parking, seating and counter barriers at
16 Defendants' facilities.

17 11. The architectural regulations or "design standards" implemented by the federal ADA are
18 often referred to in the literature as "ADAAGs," which is an acronym for "ADA Architectural
19 Guidelines." (See *Independent Living I*, 982 F. Supp. at pp. 707-708 ["The guidelines issued by the
20 Access Board are denominated the 'ADA Accessibility Guidelines' ('ADAAG.'). The design
21 standards enacted by the Attorney General are identical to the ADAAGs, but are denominated as
22 'Standards.' Despite the technical distinction, the two terms are often used interchangeably."];
23 *Access Now, Inc. v. Ambulatory Surgery Center Group, Ltd.* (S.D. Fla. 2001) 146 F. Supp. 2d
24 1334, 1336 ["These guidelines are called ... ("ADAAG")"].) The "ADAAGs" are found in
25 Appendix A to Part 36 of title 28 of the Code of Federal Regulations. The ADAAG violations
26 alleged here are basically so intuitive that it would be hard to believe that noncompliance with them
27 could be other than intentional.
28

1 12. Plaintiff(s) was deterred from patronizing the facility due to the alleged ADA violations
2 and/or alleged architectural barriers outlined in Paragraphs 10 through 11 above.

3 13. While Plaintiff's Member expressly wants to patronize Defendant's establishment and the
4 property that is the subject of this Complaint in the immediate future, Plaintiff and Plaintiff's
5 Member is expressly deterred from returning to the establishment and the property that is the
6 subject of this Complaint due to the existence of the architectural barriers outlined above in
7 Paragraphs 10 through 11.

8 14. Pursuant to federal and state law, Defendants are required to remove barriers to their
9 existing facilities. Further, Defendants had actual knowledge of their barrier removal duties under
10 the Americans with Disabilities Act and the Civil Code before January 26, 1992. Also, Defendants
11 should have known that individuals with disabilities are not required to give notice to a
12 governmental agency before filing suit alleging Defendants failed to remove architectural barriers.

13 15. Plaintiffs believe and herein allege Defendants' facilities have access violations not
14 directly known by Plaintiff which preclude or limit access by other members of Plaintiff
15 organization or other persons with disabilities, including but not limited to violations relating to
16 Space Allowance and Reach Ranges, Accessible Route, Protruding Objects, Ground and Floor
17 Surfaces, Parking and Passenger Loading Zones, Curb Ramps, Ramps, Stairs, Elevators, Platform
18 Lifts (Wheelchair Lifts), Windows, Doors, Entrances, Drinking Fountains and Water Coolers,
19 Water Closets, Toilet Stalls, Urinals, Lavatories and Mirrors, Sinks, Storage, Handrails, Grab Bars,
20 and Controls and Operating Mechanisms, Alarms, Detectable Warnings, Signage, and Telephones.
21 Accordingly, Plaintiffs allege Defendants are required to remove all architectural barriers, known or
22 unknown. Also, Plaintiffs allege Defendants are required to utilize the ADA checklist for Readily
23 Achievable Barrier Removal approved by the United States Department of Justice and created by
24 Adaptive Environments.
25

26 16. Based on these facts, Plaintiffs allege Plaintiff's Member and Plaintiff(s) were
27 discriminated against each time he patronized Defendants' establishment. Plaintiff's Member was
28 extremely upset due to Defendants' conduct.

NOTICE

17. Plaintiffs are not required to provide notice to the defendants prior to filing a complaint.
(See *Botosan v. Paul McNally Realty*, 216 F.3d 827, 832 (9th Cir 2000))

**WHAT CLAIMS ARE PLAINTIFFS ALLEGING AGAINST EACH NAMED
DEFENDANT**

18. LAKE PARK PLAZA, L.L.C.; KHVANN SANETH d.b.a. GOLD DONUTS; KHVANN SANETH; PORTIFIO SANDOVAL d.b.a. LOS RANCHEROS MEXICAN FOOD; PORTOFIO SANDOVAL and Does 1 through 10 will be referred to collectively hereinafter as "Defendants."

19. Plaintiffs aver that the Defendants are liable for the following claims as alleged below:

DISCRIMINATORY PRACTICES IN PUBLIC ACCOMMODATIONS

FIRST CAUSE OF ACTION AGAINST ALL DEFENDANTS- **Claims Under The Americans
With Disabilities Act Of 1990**

Claim I

19. Based on the facts stated above, Defendants discriminated against Plaintiffs on the basis of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages, or accommodations of any place of public accommodation as Defendants own, lease (or lease to), or operate a place of public accommodation in violation of 42 U.S.C. §12182.

Claim II

20. Based on the facts stated above, Defendants discriminated against Plaintiffs directly, or through contractual, licensing, or other arrangements, to a denial of the opportunity of the individual or class to participate in or benefit from the goods, services, facilities, privileges, advantages, or accommodations of an entity in violation of 42 U.S.C. §12182.

Claim III

21. Based on the facts stated above, Defendants discriminated against Plaintiffs as it is discriminatory to afford an individual or class of individuals, on the basis of a disability or disabilities of such individual or class, directly, or through contractual, licensing, or other

1 arrangements with the opportunity to participate in or benefit from a good, service, facility,
2 privilege, advantage, or accommodation that is not equal to that afforded to other individuals in
3 violation of 42 U.S.C. §12182.

4 Claim IV

5 22. Based on the facts stated above, Defendants discriminated against Plaintiffs as it is
6 discriminatory to provide an individual or class of individuals, on the basis of a disability or
7 disabilities of such individual or class, directly, or through contractual, licensing, or other
8 arrangements with a good, service, facility, privilege, advantage, or accommodation that is different
9 or separate from that provided to other individuals.

10 Claim V

11 23. Based on the facts stated above, Defendants discriminated against Plaintiffs as Defendants
12 failed to afford to an individual with a disability in the most integrated setting appropriate to the
13 needs of the individual in violation of 42 U.S.C. §12182.

14 Claim VI

15 24. Based on the facts stated above, Defendants discriminated against Plaintiffs as Defendants
16 utilized standards or criteria or methods of administration that have the effect of discriminating on
17 the basis of disability; or that perpetuate the discrimination of others who are subject to common
18 administrative control in violation of 42 U.S.C. §12182.

19 Claim VII

20 25. Based on the facts stated above, Defendants discriminated against Plaintiffs as it is
21 discriminatory to exclude or otherwise deny equal goods, services, facilities, privileges, advantages,
22 accommodations, or other opportunities to an individual or entity because of the known disability
23 of an individual with whom the individual or entity is known to have a relationship or association
24 in violation of 42 U.S.C. §12182. See *Niece v. Fitzner* 922 F. Supp. 1208 (1996)

25 Claim VIII

26 26. Based on the facts stated above, Defendants discriminated against Plaintiffs as Defendants
27 engaged in the following specific prohibitions: (i) the imposition or application of eligibility criteria
28

1 that screen out or tend to screen out an individual with a disability or any class of individuals with
2 disabilities from fully and equally enjoying any goods, services, facilities, privileges, advantages, or
3 accommodations, unless such criteria can be shown to be necessary for the provision of the goods,
4 services, facilities, privileges, advantages, or accommodations being offered; (ii) a failure to make
5 reasonable modifications in policies, practices, or procedures, when such modifications are
6 necessary to afford such goods, services, facilities, privileges, advantages, or accommodations to
7 individuals with disabilities;

8 27. (iii) a failure to take such steps as may be necessary to ensure that no individual with a
9 disability is excluded, denied services, segregated or otherwise treated differently than other
10 individuals because of the absence of auxiliary aids and services; (iv) a failure to remove
11 architectural barriers, and communication barriers that are structural in nature, in existing facilities
12 in violation of 42 U.S.C. §12182.

13 Claim IX

14 28. Based on the facts stated above, Defendants discriminated against Plaintiffs as Defendant
15 failed to demonstrate that the removal of a barrier is not readily achievable, and made such goods,
16 services, facilities, privileges, advantages, or accommodations available through alternative
17 methods in a segregated manner in violation of 42 U.S.C. §12182.

18 Claim X

19 29. Based on the facts stated above, Defendants discriminated against Plaintiffs as Defendants
20 altered the use of their establishment in a manner that affected or could have affected the usability
21 of the facility or part thereof and failed to make alterations in such a manner that, to the maximum
22 extent feasible, the altered portions of the facility are readily accessible to and usable by individuals
23 with disabilities, including individuals who use wheelchairs in violation of 42 U.S.C. §12183.

24 30. WHEREFORE, Plaintiffs pray for judgment and relief as hereinafter set forth.

25
26 SECOND CAUSE OF ACTION AGAINST ALL DEFENDANTS - CLAIMS UNDER
27 CALIFORNIA ACCESSIBILITY LAWS

28 CLAIM I: Denial Of Full And Equal Access

1 31. Based on the facts plead at ¶¶ 6-16 above and elsewhere in this complaint, Plaintiff's
2 Member and Plaintiff(s) was denied full and equal access to Defendants' goods, services, facilities,
3 privileges, advantages, or accommodations within a public accommodation owned, leased, and/or
4 operated by Defendants as required by Civil Code Sections 54 and 54.1. Defendants' facility
5 violated California's Title 24 Accessible Building Code by failing to provide access to Defendants'
6 facilities due to violations pertaining to the Space Allowance and Reach Ranges, Accessible Route,
7 Protruding Objects, Ground and Floor Surfaces, Parking and Passenger Loading Zones, Curb
8 Ramps, Ramps, Stairs, Elevators, Platform Lifts (Wheelchair Lifts), Windows, Doors, Entrances,
9 Drinking Fountains and Water Coolers, Water Closets, Toilet Stalls, Urinals, Lavatories and
10 Mirrors, Sinks, Storage, Handrails, Grab Bars, and Controls and Operating Mechanisms, Alarms,
11 Detectable Warnings, Signage, and Telephones. These violations denied Plaintiff's Member and
12 Plaintiff(s) full and equal access to Defendants' facility. Thus, Plaintiff's Member and Plaintiff(s)
13 was subjected to discrimination pursuant to Civil Code §§ 51, 52, and 54.1 because Plaintiff's
14 Member and Plaintiff(s) was denied full, equal and safe access to Defendants' facility, causing
15 severe emotional distress. The Disabled Persons Act is found in *sections 54* of the Civil Code, and
16 has been around in some form on the statute books since the late 1960's--more than 20 years before
17 the federal ADA. (See Stats. 1968, ch. 461.) The Disabled Persons Act begins with the statement in
18 *subdivision (a) of section 54* that "Individuals with disabilities or medical conditions have the same
19 right as the general public to the full and free use of ... public facilities, and other public places." (*β*
20 *54, subd. (a).*) *Section 54* is immediately followed by *section 54.1, subdivision (a)(3)* of which--in
21 contrast to the more spartan reference to the ADA in *section 51*--specifically incorporates ADA
22 *regulations*. The enforcement of *section 54* is to be found in *section 54.3. Subdivision (a)(3) of*
23 *section 54.1* provides: " 'Full and equal access,' for purposes of this section in its application to
24 transportation, means access that meets the standards of Titles II and III of the Americans with
25 Disabilities Act of 1990 (Public Law 101-336) and federal regulations adopted pursuant thereto,
26 except that, if the laws of this state prescribe higher standards, it shall mean access that meets those
27 higher standards." *Subdivision (a) of section 54.3* provides in its entirety: "Any person or persons,
28

1 firm or corporation who denies or interferes with admittance to or enjoyment of the public facilities
2 as specified in *Sections 54 and 54.1* or otherwise interferes with the rights of an individual with a
3 disability under *Section 54, 54.1, and 54.2* is liable for each offense for the actual damages and any
4 amount as may be determined by a jury, or the court sitting without a jury, up to a maximum of
5 three times the amount of actual damages but in no case less than one thousand dollars (\$ 1,000),
6 and attorney's fees as may be determined by the court in addition thereto, suffered by any person
7 denied any of the rights provided in *Sections 54, 54.1, and 54.2*. 'Interfere' for purposes of this
8 section, includes, but is not limited to, preventing or causing the prevention of a guide dog, signal
9 dog, or service dog from carrying out its functions in assisting a disabled person." *Section 54.3* was
10 construed in the 1990 *Cafe Royale* decision as providing for strict liability--that is, liability without
11 any need for intentional conduct--prior to the 1992 legislation which added both *subdivision (f) to*
12 *section 51* and *subdivision (c) of section 54* (back then in the context of the minimum penalty under
13 *section 54.3* which was \$ 250; now it is \$ 1,000). *Cafe Royale* was a case decided prior to the
14 enactment of the ADA, and contains not a word about federal law. It was also decided exclusively
15 under *Civil Code section 54 et seq.*, and contains not one word on the Unruh Act. In *Cafe Royale*,
16 a wheelchair user (a former deputy Attorney General and member of the Attorney General's task
17 force on disability) discovered that he could not reach the main dining area of a tiered restaurant on
18 his own, though the restaurant offered to lift him up the stairs. He declined an offer of help because
19 it would attract attention and because he might be dropped in the process of being bodily picked up
20 and moved. He sued the restaurant under *section 54.3* because of the absence of ramps or elevators
21 to the second-tiered area. The restaurant thought that it had complied with the law because its
22 architect thought, based on an informal conversation with an employee of the San Francisco
23 building department, that a certain number of handicapped seating places was "all that was needed
24 for compliance." (See *id. at p. 174.*) The building department employee, however, gave the
25 restaurant architect erroneous advice. In fact, the State Building Standards Code (required by
26 *Government Code section 4450 et seq*) provided that all floors of a restaurant be on a common level
27 or else accessible by either ramps or elevators. While a hardship exemption might be obtained, 75
28

1 percent of the main dinning area would still need to be handicap accessible, and the Cafe Royale's
 2 option of seating wheelchair patrons in the bar or having them carried to the common area was a
 3 violation. On appeal, the fact of the violation was understood by all parties: "All parties agreed that
 4 Cafe Royale's seating capacity was in violation of the handicap access requirements." (*Cafe Royale*,
 5 *supra*, 218 Cal. App. 3d at p. 174.) Hence issue was joined as to whether the restaurant's "good
 6 faith" belief that it was "in compliance" (*ibid.*) was sufficient to deny the patron recovery under
 7 section 54.3. The trial court thought so, but the appellate court disagreed. The appellate court
 8 reasoned thusly: the fact that section 54.3 said a person who "denies or interferes with admittance
 9 to or enjoyment of the public facilities as specified in section 54 and 54.1 ... is liable for each
 10 offense ... but in no case less than two hundred fifty dollars (\$ 250)" The court said: "The plain
 11 meaning of this language is that ordinarily minimum statutory damages in the amount of \$ 250
 12 must be awarded for a denial of equal access in violation of section 54 et seq., notwithstanding the
 13 defendant's intent." (*Id.* at p. 177.) The *Cafe Royale* court reasoned that an interpretation of section
 14 54.3 that included an element of intentional violation would, because the level of compliance
 15 would diminish, yield "a result that is clearly repugnant to the statutory purpose." Further, the
 16 Donald case held a Plaintiff need not visit the facility to sue for compliance. (*Id.* at pp. 179-180.) So
 17 the trial court reversed the trial court judgment awarding the plaintiff nothing, and concluded that
 18 he was entitled to the \$ 250 statutory minimum. (See *id.* at pp. 180-181.) Café Royale applies here.
 19 Thus, Defendants' good faith efforts, if any, are irrelevant as is any reliance on a city building
 20 inspector.

21
 22 **CLAIM II: Failure To Modify Practices, Policies And Procedures**

23 32. Based on the facts plead at ¶¶ 6-16 above and elsewhere herein this complaint, Defendants
 24 failed and refused to provide a reasonable alternative by modifying its practices, policies, and
 25 procedures in that they failed to have a scheme, plan, or design to assist Plaintiffs and/or others
 26 similarly situated in entering and utilizing Defendants' services as required by Civil Code § 54.1.
 27 Thus, Plaintiff's Member and Plaintiff(s) were subjected to discrimination in violation of Civil
 28 Code § 54.1.

CLAIM III: Violation Of The Unruh Act

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2 33. Based on the facts plead at ¶¶ 6-16 above and elsewhere herein this complaint and because
3 Defendants violated the Civil Code § 51 by failing to comply with 42 United States Code §
4 12182(b)(2)(A)(iv) and 42 U.S.C. § 12183(a)(2), Defendants did and continue to knowingly
5 discriminate against Plaintiffs and persons similarly situated in violation of Civil Code §§ 51, 52,
6 and 54.1. Plaintiffs allege the access violations alleged here are so obvious as to implicate at least a
7 prima facie case of discriminatory intent.

8 34. Based on the facts plead at ¶¶ 6-16 above, Claims I, II, and III of Plaintiffs' Second Cause
9 Of Action above, and the facts elsewhere herein this complaint, Plaintiffs will suffer irreparable
10 harm unless Defendants are ordered to remove architectural, non-architectural, and communication
11 barriers at Defendants' public accommodation. Plaintiffs allege that Defendants' discriminatory
12 conduct is capable of repetition, and this discriminatory repetition adversely impacts Plaintiffs and
13 a substantial segment of the disability community. Plaintiffs allege there is a state and national
14 public interest in requiring accessibility in places of public accommodation. Plaintiffs have no
15 adequate remedy at law to redress the discriminatory conduct of Defendants. Plaintiffs desire to
16 return to Defendants' places of business in the immediate future. Accordingly, the Plaintiffs allege
17 that a structural or mandatory injunction is necessary to enjoin compliance with state civil rights
18 laws enacted for the benefit of individuals with disabilities.

19 35. Wherefore, Plaintiffs pray for damages and relief as hereinafter stated.
20

21 DEMAND FOR JUDGMENT FOR RELIEF:

22
23 A. For injunctive relief pursuant to 42 U.S.C. § 12188(a). Plaintiffs request this Court enjoin
24 Defendants to remove all architectural barriers in, at, or on their facilities related to the following:
25 Space Allowance and Reach Ranges, Accessible Route, Protruding Objects, Ground and Floor
26 Surfaces, Parking and Passenger Loading Zones, Curb Ramps, Ramps, Stairs, Elevators, Platform
27 Lifts (Wheelchair Lifts), Windows, Doors, Entrances, Drinking Fountains and Water Coolers,
28 Water Closets, Toilet Stalls, Urinals, Lavatories and Mirrors, Sinks, Storage, Handrails, Grab Bars,

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and Controls and Operating Mechanisms, Alarms, Detectable Warnings, Signage, and Telephones.

B. For damages pursuant to Cal. Civil Code § 52 or 54.3

C. For attorneys fees pursuant to 42 U.S.C. § 1988, 42 U.S.C. § 12205, and Cal. Civil Code § 51, 52; 54.3;

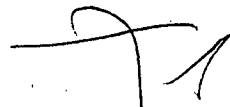
D. A Jury Trial and;

E. For such other further relief as the court deems proper.

Respectfully submitted:

Dated: 11-21-06

PINNOCK & WAKEFIELD, A.P.C.

By: 
THEODORE A. PINNOCK, ESQ.
MICHELLE L. WAKEFIELD, ESQ.
Attorneys for Plaintiffs

CIVIL COVER SHEET

The JS-44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE SECOND PAGE OF THIS FORM.)

(a) PLAINTIFFS TRIPPLE AAA ASSOCIATION FOR CHILDREN WITH DEVELOPMENTAL DISABILITIES

DEFENDANTS LAKE PARK PLAZA, L.L.C.; KHVANN SANETH d.b.a. GOLD DONUTS; KHVANN SANETH; PORTIFIO SANDOVAL d.b.a. LOS BANCHEROS MEXICAN FOOD; PORTOFIO SANDOVAL; and does 1 through 10, inclusive, Defendants.

06 CVF 1256 DMS (AJB) 06 NOV 21 PM 12:59

(b) COUNTY OF RESIDENCE OF FIRST LISTED PLAINTIFF San Diego, CA (EXCEPT IN U.S. PLAINTIFF CASES)

COUNTY OF RESIDENCE OF FIRST LISTED DEFENDANT (IN U.S. PLAINTIFF CASES ONLY) San Diego, CA

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED

(c) ATTORNEYS (FIRM NAME, ADDRESS, AND TELEPHONE NUMBER) Theodore A. Pinnock, Esq. SBN 153434 Michelle L. Wakefield, Esq. SBN 200424 David C. Wakefield, Esq. SBN:185736 Pinnock & Wakefield; 3033 Fifth Avenue, Suite 410 San Diego, California 92103 Telephone: (619) 858-3671; Facsimile: (619) 858-3646

ATTORNEYS (IF KNOWN)

II. BASIS OF JURISDICTION (PLACE AN X IN ONE BOX ONLY)

- 1 U.S. Government Plaintiff
2 U.S. Government Defendant
3 Federal Question (U.S. Government Not a Party)
4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (PLACE AN X IN ONE BOX FOR PLAINTIFF AND ONE BOX FOR DEFENDANT) (For Diversity Cases Only)

- Citizen of This State
Citizen of Another State
Citizen or Subject of a Foreign Country
PT DEF 1 Incorporated or Principal Place of Business in This State
PT DEF 2 Incorporated and Principal Place of Business in Another State
PT DEF 3 Foreign Nation

IV. CAUSE OF ACTION (CITE THE US CIVIL STATUTE UNDER WHICH YOU ARE FILING AND WRITE A BRIEF STATEMENT OF CAUSE. DO NOT CITE JURISDICTIONAL STATUTES UNLESS DIVERSITY).

42 U.S.C. Sections 12101-12102, 12181-12183, and 12201, Et. Seq.

V. NATURE OF SUIT (PLACE AN X IN ONE BOX ONLY)

Table with 5 columns: CONTRACT, REAL PROPERTY, TORTS, CIVIL RIGHTS, PRISONER PETITIONS, FORFEITURE/PENALTY, LABOR, BANKRUPTCY, SOCIAL SECURITY, FEDERAL TAX SUITS, OTHER STATUTES. Includes checkboxes for various legal categories like 110 Insurance, 210 Land Condemnation, 310 Airplane, 441 Voting, 610 Agriculture, 710 Fair Labor Standards Act, 820 Copyrights, 900 Appeal of Fee Determination.

VI. ORIGIN (PLACE AN X IN ONE BOX ONLY)

- 1 Original Proceeding
2 Removal from State Court
3 Remanded from Appellate Court
4 Reinstated or Reopened
5 Transferred from another district (specify)
6 Multidistrict Litigation
7 Appeal to District Judge from Magistrate Judgment

VII. REQUESTED IN COMPLAINT:

CHECK IF THIS IS A CLASS ACTION UNDER f.r.c.p. 23

DEMAND \$

TO BE DETERMINED AT TRIAL

Check YES only if demanded in complaint:

JURY DEMAND: YES NO

VIII. RELATED CASE(S) IF ANY (See Instructions): JUDGE

Docket Number

DATE November 21, 2006

SIGNATURE OF ATTORNEY OF RECORD

131942 sec 11/21/06 \$350